

How to apply for a payment holiday:

We need you to send an email to: info@swansea-bs.co.uk providing the key information we need to review and process your request.

Please ensure you include all the following information within your email:

1. All mortgage account numbers for which you are seeking a payment holiday
2. Your full name (including any middle names)
3. Please confirm if all your mortgage payments are up to date
4. How many months payment holiday are you looking for (1, 2 or 3)
5. From the start of which month would you like the payment holiday to commence
6. Are you employed or self-employed
7. A brief description of how your income is being affected
8. Whether you will continue to be paid by your employer, and if not whether you are eligible for the 80% wages support from the Government
9. Your mobile telephone number in case we need to contact you

Details and opening times of our branches can be found at:

<https://swansea-bs.co.uk/swansea-building-society-contact-and-directions>

If you have any questions regarding the above, please either call your local branch office or e-mail us at info@swansea-bs.co.uk.

Protecting yourself against Fraud

STOP

Take a moment to think.

CHALLENGE

Don't be afraid to ask questions or to say "No" and end the conversation.

PROTECT

Contact the building society or the bank from which you have made a payment immediately if you think that you have been the victim of fraud.

SWANSEA BRANCH

1-4 Portland Street,
Swansea SA1 3DH
Tel: 01792 739100
Fax: 01792 739101

MUMBLES BRANCH

496 Mumbles Road,
Swansea SA3 4BX
Tel: 01792 739200
Fax: 01792 739201

CARMARTHEN BRANCH

13-14 Lammas Street,
Carmarthen SA31 3AQ
Tel: 01267 611950
Fax: 01267 611951

COWBRIDGE BRANCH

75 High Street,
Cowbridge CF71 7AF
Tel: 01446 506000
Fax: 01446 506001